The following policies apply to 7CutzAbove, Inc., barbering service:

7CutzAbove, Inc., barbering service will arrive as close to the scheduled appointment time as possible. However, we will never endanger the safety or well being of our clients by rushing through the service. Nor will we put ourselves at unnecessary risk by speeding to the next appointment. We will call your specified contact number to let you know of any change in our arrival time.

Your safety and comfort is always our main concern. Please be sure to make us aware of any allergies, sensitivities or pre-existing medical conditions so we can avoid irritating these situations. Perfume free products are available for these scenarios. Please advise us of any prior service history you may not have found totally satisfactory. We want to avoid repeating any poor or unpleasant experience or situation.

7CutzAbove, Inc., barbering service uses only the finest products available however you may have a special shampoo or conditioner that you prefer if you have scheduled a shampoo. Please allow us to use it to assure comfort and consistency to your service. We understand that some individuals are extremely sensitive to certain procedures such as clipper cuts or scissor cuts. It is not our intent to cause discomfort to you or your loved one.

All clients must be haircut ready upon the arrival of a 7CutzAbove staff.

We enjoy meeting and seeing the diverse personalities in all new clients.

**No Show Policy:**

* As a courtesy to other clients who are waiting for an appointment, we require a **minimum of 48 hours’ notice**, for cancellations. **Cancellations are to be made by phone call only (919) 825-6918.**
* When a scheduled appointment is not kept resulting in a NO SHOW, or is a LATE CANCELLATION, a credit card will be requested for any further bookings.
* Should a cancelation call be provided by the client less than 48 hours prior, but more than 24 hours prior to the appointment a 50% fee (of the service) will be charged, either to the next service or if it is a second offense, to the client's credit card.
* Should there be no call and 7CutzAbove, Inc., barbering service is unable to fill the spot, the client's credit card will be charged for the full service as well as the mobile convenience fee.
* We understand that things happen beyond your control. If we can fill the appointment time you will not be charged.